

PUNJAB PUBLIC SERVICE COMMISSION

COMBINED COMPETITIVE EXAMINATION FOR RECRUITMENT TO THE POSTS OF PROVINCIAL MANAGEMENT SERVICE, ETC - 2014

SUBJECT: PUBLIC ADMINISTRATION-I

TIME ALLOWED: THREE HOURS
MAXIMUM MARKS: 100

NOTE: Attempt in English language only. Attempt any FIVE from the following questions. All questions carry equal marks.

- Q.1.** Compare and contrast Traditional Public Administration with New Public Management as two distinct approaches to managing the public affairs. Support your views with examples from practice of public administration.
- Q.2.** A public organization may be viewed as a "rational system designed to achieve its predetermined goals and objectives to serve the public interest". Would you prescribe to this view? Answer this question drawing on competing theoretical perspectives in organizational theory.
- Q.3.** What is an ideal model of policy process in a democratic system? Discuss and explain the role of civil bureaucracy in this process.
- Q.4.** Budgeting has a very significant role in public administration. The budget is viewed as a policy as well as management tool. However, there are various types of budgeting which can be practiced by government. Discuss and compare these types of budgeting in term of their effectiveness as a tool of public management.
- Q.5.** discuss " Human Resource Management" as a distinct approach to managing people in contemporary organizations. Do you think this approach is equally applicable to public and business organization?
- Q.6.** what is good governance? Do you think the concept and principles of good governance as discussed in the literature and professional practice of public administration are relevant to developing countries like Pakistan?
- Q.7.** critically review the role of privatization as an approach to administrative reforms to improve public sector management in the developing countries.
- Q.8.** What is development? Discuss the role of public organization in development with particular reference to developing countries.

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TIME ALLOWED: THREE HOURS
MAXIMUM MARKS: 100

NOTE: Attempt any FIVE questions. Attempt in English language only. All questions carry equal marks.

- Q.1.** "PEMRA" is a regulatory authority and its functions are different from other departments. Discuss this statement and highlight the advantages and disadvantages of a regulatory authority . what steps should be taken to improve the working of regulatory authorities?
- Q.2.** What do you understand by the National Finance Commission Award? Discuss the structure and functions of national finance Commission . suggest ways and means to improve its effectiveness.
- Q.3.** Inter-departmental coordination is a big issue in all public organizations of the world. Discuss this issue in the context of our public organizations , give examples from everyday life. As a civil servant how will you try to improve the inter-departmental coordination?
- Q.4.** if you want public organization to be successful, you will have to "listen to the system ", "listen to employee" and "listen to the client/customer". How would you improve the system, how would you incorporate the ideas of employees, and how would you respond to the clients to make your organization a success.
- Q.5.** Media is said to be the fourth pillar of the state, sometime its role is not so positive and some international influence seems obvious. Discuss the positive and negative role of the media on policy formulation and function of the public organizations.
- Q.6.** In certain areas local government perform better than bureaucracy. Identify such areas and highlight why local government can perform better than bureaucracy in these areas. Suggest ways and means to further strengthen the local government in our country.
- Q.7.** Public organizations, in our country, operate under some specific laws, rules and regulations. It has been observed that these rules become outdated with the passage of time. There is little initiative to change, modify or improve these rules. Discuss the reasons why these rules and regulations keep pace with changing times?
- Q.8.** Discuss the structure and functions of Punjab Ombudsman office. What advantages we have in an ombudsman as compared to courts? What can we do further improve the effectiveness?